CAT MOM

MEET & GREET | CLIENT & CAT DETAILS

Your cat's happiness is my priority.

Your details & booking

Owner name(s):

Address:

Phone / email:

Emergency contact & phone (preferably someone with a spare key or access to the property):

Care dates / visit frequency:

Your cat(s)

Name(s), age(s) & identifying details:

Personality, fears, favourite hiding places:

Food / quantity / feeding times / treats:

Water & litter tray locations / cleaning instructions:

Indoor / outdoor access, cat flap & restrictions:

Please complete what you can. We can discuss the rest at our meeting.

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Health & veterinary care

Medical conditions / allergies / medication (dose & times):

Vet name & telephone / emergency vet:

May I arrange emergency veterinary care if you cannot be reached? [ ] Yes [ ] No

Veterinary and transport costs remain the owner's responsibility.

Home access & care

Keys / access arrangements (share alarm codes privately):

Other agreed tasks / home instructions:

Are there cameras or recording devices? [ ] Yes [ ] No

If yes, locations (including indoor cameras):

Photos & updates

I allow Cat Mom to share photos/videos of my cat on its website or social media.

[ ] Yes [ ] No

Other important information:

Owner signature: _____ Date: _____

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Cancellation policy

More than 7 days before the booking:

No cancellation charge.

Between 48 hours and 7 days before:

Up to 50% of the booking fee may be charged.

Less than 48 hours before / after visits start:

The full booking fee may be charged.

Early return:

Remaining booked visits may still be chargeable.

If Cat Mom cancels:

Payments for visits not provided will be refunded.

These terms apply alongside your booking confirmation and any agreed arrangements.

Before your booking

Please leave sufficient food, litter and medication for the full booking.

Confirm working access arrangements and current emergency contact details.

Tell Cat Mom promptly if your cat's needs or home arrangements change.

Acknowledgement

I have read the cancellation policy and confirm my care information is accurate.

Owner signature: _____ Date: _____

Cat Mom signature: _____ Date: _____